

Access Statement

Museum or Gallery



Australian

Design

Centre

Venue information

Venue name	Australian Design Centre
Address	101-115 William Street, Darlinghurst, NSW
Phone Email	02 9361 4555 (Mon – Fri, 9am – 5pm), 02 8599 7999 (Tues – Fri, 11am-5pm, Sat 11am-4pm) hello@australiandesigncentre.com
Website	www.australiandesigncentre.com
Direct access enquiries to	Amy Meng, Retail and Administration Coordinator

Getting there

Public transport

- Our closest train stations are Kings Cross Station (650m walk) or Museum Station (950m walk).
- Our closest bus stop is Woolloomooloo 201113 (William St at Palmer St) and is a 1 min walk (10m) from ADC.
- Plan your trip with Transport NSW.

Taxis

- Book a Wheelchair Accessible Taxi Service (WATS) via Zero200. WATS allow passengers to travel in a wheelchair or other specialised transport for passengers with disabilities.
- **Online Bookings:** <https://www.zero200.com.au/contact.htm>, **Phone Bookings:** (02) 8332 0200, **TTY Bookings:** (02) 9020 3315, **Fax Bookings:** (02) 9020 2350.

Parking

- There is one hour metered street parking on Williams St or 2 hour metered parking in Barnett Lane and Palmer Street just behind our gallery. Accessible parking spots are subject to availability.
- The meters accept card or coins. If you want paid parking for a full day or longer visit, the closest two parking stations are: 70 Riley Street and 46 - 48 Riley St, Darlinghurst.

More information on free and paid parking availability can be accessed via Parkopedia.

The accessible drop off zone that is nearest to the entrance of the centre is the corner of Palmer St and Barnett Lane.

Arrival

Outside pathways to the main entrance

- The outdoor street access to the Centre is clear with a slight slope.
- The main entrance to the Centre is on William Street and is wheelchair accessible. The ground is level to the large glass swing door (2700mm (H) x 940mm (W))
- The side entrance for the Main Gallery is located at the corner of Palmer St and William St. We have a portable mobility ramp and a large glass swing door (2900mm (H) x 1100mm (W)).

Getting around and joining in

Ticket/information desk

- There is clear and level access from the main entrance to the information desk. The desk is staffed during opening hours with staff who can assist with enquiries and accessibility information about the Centre. The information desk is 1040mm high.
- All exhibitions have accompanying didactic panels and room sheets with detailed information regarding the exhibitions.

Museums/galleries

- All areas of the Centre are wheelchair accessible. Tactile Ground Surface Indicators are used to mark the top and base of stair area. Interpretive braille signage on male and female bathroom doors.
- Self-guided tours are often available in written format as room sheets and wall text.

Lifts

- ADC is two levels, with wheelchair accessible entrances for both Galleries and a portable ramp. The Centre does not have lift access.

Public toilets

- ADC has one accessible bathroom located in the Lower Gallery. The bathroom is unisex. Please see the information desk, or a member of staff for assistance.

Smoking area

- ADC is a smoke-free workplace. There is no smoking in the centre or within four meters of all entrances and exits.

Retail outlet

- There is wheelchair access to Object Shop. Some furniture is on wheels, and staff can provide assistance as necessary.
- Personal assistance can be provided to Object Shop customers by a staff member to carry, handle and transport shop items.
- Accessible Mode on EFTPOS available for people who are blind or have low vision.

Customer care and support

Accessibility equipment

- Our nearest mobility equipment suppliers are:

Gaslight Pharmacy

692 New South Head Rd, ROSE BAY NSW 2029 (02) 9371 9414

Independent Living Specialists (ILS)

204 Alison Rd RANDWICK, 2031 (02) 9398 9263

Emergency Procedures

- Emergency exits are clearly marked and are wheelchair accessible. There are both audio and visual warning signals in the event of an emergency. Evacuation procedures support people with disability who may require assistance.

Concessions

- ADC has no entry fee to exhibitions and offers a range of events, workshops, talks and programs for free or at a subsidised rate across the year. Please check our event listings for more information.
- ADC offers concessions for disability pension card holders and companion card holders with the ADC Friends Membership Program.

Photographs

Relevant photos would include

- ADC's Gallery spaces vary per exhibition. Please contact hello@australiandesigncentre for photos of our current exhibition space.

ADC Main Entrance (Lower Gallery and Object Shop)



William St access door for the Lower Gallery and Object shop is level to footpath. Glass swing door.



Floor has a slight dip near the access door than levels out to the rest of the room.

- **ADC Side Entrance (Main Gallery):**



Corner of William St and Palmer Ave. Footpath has a slight slope down towards William St.



Portable Mobility ramp in line with door creates an even surface to enter the gallery.



The end of Palmer Ave has a dip in the kerb for access to footpath. This is the closest vehicle drop off area to the Centre.

- **Accessible bathroom**



Door to accessible bathroom area is unlocked, please ask for assistance from ADC staff with door and how to exit the area after use.



Accessible bathroom area has a unisex toilet, shower room and a unisex shower room. Signage has braille interpretation.



- **Ticket/information desk**



Our reception and information desk is located in Object Shop, the desk is staffed at all times during opening hours and is 1040mm high.

- **Rest area**



The Lower Gallery has a workshop and rest area. The floor is carpeted in this area. The table can be moved and has a number of chairs with back-rests. The seating area has cushions available. The height of each step seat is 320mm.